XTM Cloud Business Intelligence Dashboards

One place. All of your data.

Our Business Intelligence dashboards were created to let you easily access and interpret data on projects, jobs, steps, costs, metrics, languages, customers, and files, so you can visualize key information, identify insights and patterns, and make smart business decisions.

Standard - Key Insights at your fingertips

KPIs
- Projects numbers:
  - Total
  - Started
  - Not Started
  - With MT
  - Finished
- Delivery & Turnaround Time
  - Average Projected and Actual Project Turnaround Time:
    - Projected
      - Days between the Project Creation Date and Project Due Date
    - Actual
      - Days between the Project Started Date and Finish Date
    - Breakdown by Customer and Quarterly Trends
  - Delivery:
    - On-Time Delivery: Delivery before the Due Date
    - Late Delivery: Delivery after the Due Date
    - Breakdown by Customer and Quarterly Trends
- Projects breakdown:
  - Per Customer
  - Workload per Project Manager
- WWC per Customer Manager
  - WWC per Customer

Productivity
- Jobs and Steps numbers:
  - Total
  - Started
  - Not Started
  - Finished
  - Overdue

- Unique Source and Languages used
- Information about time left until the due date of a specific job
- Information about time left until the due date of a specific step
- Linguist Punctuality
- Number of jobs per Customer and Project Manager
- Linguist Workload based on WWC
  - Calculated information about how many WWC each day needs to be translated in order to meet a deadline by a specific linguist
- Breakdown of tasks for a specific linguist

Metrics
- Breakdown of Translation Memory match types per Project, Customer, Languages and File
  - Total words
  - Ice words
  - Leverage words
  - Fuzzy 95-99 words
  - Fuzzy 85-94 words
  - Fuzzy 75-84 words
  - Repeat words
  - Fuzzy repeats 95-99 words
  - Fuzzy repeats 85-94 words
  - Fuzzy repeats 75-84 words
  - MT words
  - Non translatable words
  - WWC
- WWC, Leverage and Total Words analysis per language combination
- Machine Translation % per language combination
- Leverage % per Customer and quarterly trends

Premium - All Standard data, and more

Costs and Savings
- Total Cost
- Total Cost per word
- Total TM Savings
- Costs per Customer and User
- Costs per Target Language and Quarterly Trends
- Savings breakdown

LQA
- Total number of words with errors
- Number of errors
- Average Target Subscore
- Errors breakdown
- Errors per category
- Detailed information about errors for projects, languages and files

XTM